

 **ANDREWS SYKES  
CLIMATE RENTAL**



**ENERGY  
EFFICIENT  
RELIABLE  
EQUIPMENT**

**EXPERT SERVICE  
AND PEACE OF  
MIND WHEN YOU  
NEED IT**

 **ANDREWS SYKES  
CLIMATE RENTAL**

**Andrews Sykes Climate Rental**

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A division of

 **خانصاحب سايكس  
Khansaheb Sykes**



> **OUR  
INDUSTRY  
EXPERTISE**

- FACILITIES  
MANAGEMENT
- IT & TELECOMS
- EVENTS
- OIL & GAS
- FOOD & BEVERAGES
- HEALTH SECTOR
- RETAIL & LEISURE
- PUBLIC SECTOR

BESPOKE  
SOLUTIONS FROM  
THE MARKET  
LEADERS



## > WHO ARE WE ?

### RENTAL HVAC AND CHILLER EXPERTS

#### SHORT OR LONG TERM RENTALS

Andrews Sykes Climate Rental cover small and long term rentals from Ramadan tents, events, Facilities Management to temporary district cooling, oil and gas industrial applications. No matter the cooling requirement, we will take care of your needs.

#### WHAT DO WE DO?

We supply premium, reliable equipment to cover every possible situation. Products that we specialise in include:

- Fluid Chillers
- Air Handlers
- Fan Coils
- Temporary Boilers
- And a wide range of portable Air Conditioners

#### WHO DO WE DO IT FOR?

- IT & Communications
- Events
- Process Engineering
- Food & Beverages
- Health Sector
- Facilities Management
- Ministry of Defence
- Petrochemicals
- Oil and Gas
- And the Public Sector

#### ANDREWS CLIMATE RENTAL LEADING THE FIELD IN HVAC AND CHILLER RENTALS

Andrews Sykes Climate Rental is part of the Andrews Sykes Group UK and Khansaheb Sykes UAE. Andrews Sykes has over 40 years expertise in HVAC and Chiller Rental and with Khansaheb Sykes having just over 35 years expertise in the Middle East, we remain unrivalled in the UAE and Middle Eastern Market. Having Consultants, Engineers, and Support Staff with specific industry experience ensures we can handle any situation that requires portable air conditioning units, Chillers & Air Handlers irrespective of the project.

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**ANDREWS SYKES**  
CLIMATE RENTAL

Call 800-Sykes(795337)  
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> **OUR PEOPLE**  
**INFORMED SOLUTIONS FROM EXPERIENCED STAFF**



depot network and the advice of our experienced industry professionals, we deliver. At Andrews Sykes



Climate Rental members of staff are fully trained in all aspects of the cooling business; our dedicated team works together with the common goal of delivering a market leading support service.

**STRATEGIC ADVISORY SERVICE**

Before we install any cooling system, we engage in a process of strategic planning. We analyse the immediate demands of the application and, importantly, take careful consideration of how those needs might evolve. All systems installed can be adapted to cope with future changes in circumstances and requirements.

**ON HAND TO HELP**

Trained operatives are on hand 24/7, 365 days of the year to help guide you towards the ideal cooling solution. We help with emergency or planned situations, as well as assist clients with technical advice and the best practice cooling solutions.

**THE RIGHT TEAM AT YOUR SIDE**

Andrews Sykes Climate Rental goes from strength to strength through the provision of premium products, services and the dedication of our staff.

Our expert chiller rental technicians and advisors are available to visit you anywhere in the Middle East. Andrews Sykes Climate Rental provides a no obligation free site survey to ensure all your requirements are understood to allowing us to deliver the optimum cooling solution for your requirement.



**KEY STAFF**

Established industry professionals head up the Andrews Sykes Climate Rental team. They include multi-skilled engineers experienced in all industry sectors throughout the UAE. The difference with our service is that we don't just supply chiller units - we use our vast experience to identify and then implement the best solution.

**24/7 SUPPORT SERVICE**

Our clients demand the best in cooling services. They expect their supplier to be on call 24/7 to meet strict service level agreements, and help them operate as effectively as possible. Through our comprehensive

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**A DEDICATED TEAM WITH A COMMON GOAL**

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**DEDICATED  
SUPPORT**

> **OUR  
FACILITIES**  
**STRATEGIC  
LOCATIONS,  
NATIONAL  
REACH**



preventative maintenance, whereby rented units are rigorously tested before installation, then regularly serviced as standard during the rental period.

Andrews Sykes Climate Rental has a comprehensive range of rental HVAC equipment to cover every situation available at each site, and we respond within 4 hours of your phone call.

**24/7, 365 SUPPORT SERVICES**

Andrews Sykes Climate Rental trained operatives are on hand 24/7, 365 days of the year to deal with any urgent or technical requirements, or for more general enquiries such as advice on the best unit. We'll answer your call promptly and deal with your enquiry in a friendly, professional manner.



**ONLINE SERVICES**

Our regularly updated website provides technical information on our products and services. We constantly update blogs and follow all online enquiries and requests for information through till we have satisfied the clients requirements.

**AN EXTENSIVE RANGE,  
AVAILABLE LOCALLY**

At Andrews Sykes Climate Rental, we're proud to have the coverage and breadth of expertise to meet the demands of all areas of UAE & Middle East. We have one of the most diverse range of HVAC rental fleet in the GCC.

We have sourced some of the best equipment specified for the harsh and hot climate, we have also chosen equipment that is energy efficient. Units are strategically placed in depots around the Middle East to deal with any situation. We work to the principle of



PLANNED AND EMERGENCY SUPPORT



FACILITIES MANAGEMENT TAKING CARE OF BUSINESS FOR YOU



Facilities Management companies with a cost effective solution.

We offer a genuine 24/7 support service, which means uninterrupted cooling during planned downtime or scheduled maintenance. Our comprehensive packages include all ancillary equipment such as air handlers, heat exchangers, pump sets, ducting, pipework and super silent generators. We also provide a full and comprehensive Contingency Planning and Business Continuity Service, tailored to your client's requirements.

SPEED, EFFICIENCY AND RESPONSE

A visit from one of our experienced engineers will allow us to identify the cooling system that's right for you. We'll then act swiftly in preparing estimates, risk assessments and method statements, keeping you apprised of our deliberations at all times.



PROBLEM SOLVING

Andrews Sykes Climate Rental can help Facilities Management companies with both planned and emergency support. We have the resources and experience to manage the cooling systems on our clients' behalf at their clients' facilities. It means that we liaise directly on these matters, and with proven technical expertise, we are the market leaders in this sector.

PROJECT MANAGEMENT

Our clients depend on Andrews Sykes Climate Rental for a fast and efficient response when reliable, efficient temperature control is a vital component of the business offering to their client. Climate control should be the least of your worries: we provide



24/7 SERVICE AND INSTANT DELIVERY

Our Andrews Sykes Climate Rental service promise is to be on site within four hours of your call, 24/7, 365 days a year, with our range of environmentally friendly, energy efficient, powerful and reliable Climate Rental.

TAKING CARE OF YOUR VITAL IT EQUIPMENT

IT & TELECOMS SOLUTIONS FOR SENSITIVE AREAS



THE RIGHT EQUIPMENT

At Andrews Sykes Climate Rental we have specialist equipment tailor-made for the IT and Telecoms sector, from small server rooms to major computer suites. Our PAC 60 model is the most advanced unit for computer rooms, and suitable for keeping telecommunications equipment at the right temperature. From a single 6kw unit to multiple MW cooling installations we'll advise and install the right equipment to achieve the clients requirement.

ON-SITE ATTENDANCE

Where temperature management is particularly important, we offer a manned, on-site service, whereby we'll monitor your equipment around the clock, as well as offering a 24/7 emergency service for problems such as equipment overheating.

UNDERSTANDING YOUR ENVIRONMENT

Computer and telecommunications equipment are vital to any modern business. Such hardware is sensitive to its environment, and needs to be kept within the right temperature range to function properly and safely.

At Andrews Sykes Climate Rental we understand that if your servers stop, your business stops too. Our experience in the IT sector gives us the advantage in creating effective solutions for clients who know the value of keeping their IT equipment in the best possible shape. We offer a risk assessment service if required, and we can produce written method statements for clients, whereby we set out in detail our plans for your installation.





**KEEPING YOUR GUESTS COMFORTABLE**



## > EVENTS

### COOLING & CHILLING SOLUTIONS FOR ANY EVENT

#### DISCREET, LOW NOISE, POWERFUL UNITS

As well as functioning efficiently, chilling and cooling equipment needs to be unobtrusive at an important event. Modern in design, Andrews Sykes Climate Rental chiller units are both discreet in appearance and quiet in operation.

#### FULL INSTALLATION AND ON-SITE ATTENDANCE

At Andrews Sykes Climate Rental, we offer a manned, on-site service, whereby we'll monitor your equipment for the duration of the event. This means we can make any adjustments to the output of the equipment as demanded by changing conditions and deal instantly with any issues arising.

#### ICE RINKS

There are special applications for chillers in which Andrews Sykes Climate Rental has considerable experience. We have put together comprehensive engineering and support packages for the creation and maintenance of ice rinks.

Both internal and external, permanent or temporary, Andrews Sykes Climate Rental are manufactured to create the perfect fluid temperature to form ice.



#### DESIGNED FOR THE EVENTS MARKET

During the year in the Middle East, temperature rises mean conditions inside temporary structures become unbearable for guests and staff alike. That's when you need the cooling of Andrews Sykes Climate Rental.

Whether it's a sporting event, corporate hospitality at a major international tournament, company event, outdoor show or exhibition, our complete Chiller Rental packages will provide air conditioning ensuring your customers and guests enjoy the event in a cool environment.

If you find that an unexpected rise in temperature means that your event is heating up: we can provide an emergency cooling system at short notice.

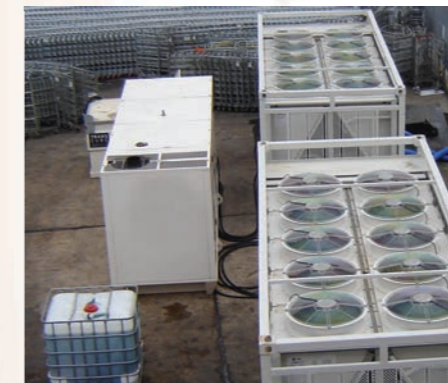


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THINKING  
SOLUTIONS FOR  
INDUSTRY

> **OIL & GAS**  
**MAINTAINING  
BUSINESS  
PRODUCTIVITY**



facility needs additional cooling due to seasonal variations. Whatever the demands of your operation, we supply full turnkey packages to meet the most specific cooling and chilling requirements.

**DETAILED PLANNING**

Every production process is different, and every installation presents fresh challenges. We offer on-site surveys to establish the right system for your circumstances. One of our experts will attend your site to establish exactly what you need, and to work out any technical and practical details.

**HELPING WITH THE  
PRODUCTION PROCESS**

When it comes to process chilling and process cooling in manufacturing, we help businesses stay on track, by keeping people and places cool and maintaining production processes.

**COMPLETE PACKAGES FOR  
BUSINESS**

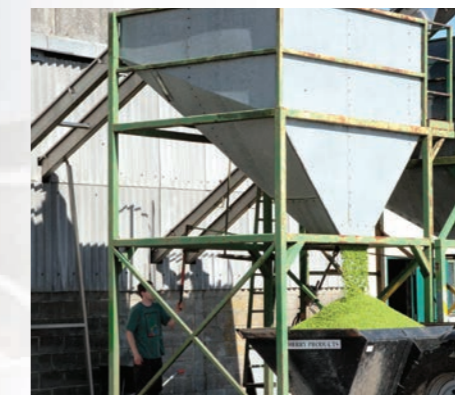
Our expertise and experience in providing process chilling and cooling for manufacturers is market leading. Our Andrews Sykes Climate Rental packages will ensure that production is maintained - essential if you suffer a breakdown of existing cooling systems during scheduled maintenance and refits, or if your production



## PROVIDING SOLUTIONS FOR INDUSTRY

## > FOOD & BEVERAGES

### PROVEN SUCCESS IN PRODUCTION AND STORAGE REQUIREMENTS



#### RIGHT SOLUTIONS FOR YOUR BUSINESS

When it comes to the production and storage of perishable foodstuffs and drinks, you need reliable systems in place to be sure of food safety and minimise any disruption to the production process.

#### LOW TEMPERATURE UNITS

Our complete Chiller Rental packages deliver powerful solutions for the manufacture processing and storage of foods and beverages - whether it's planned support,



emergency backup or a contingency plan to deal with seasonal variations in temperature.

Our Andrews Sykes Climate Rental low temperature chillers are designed for applications

which require large volume cooling for cold stores, low-temperature production facilities and food storage.

We can provide you with the optimum Chiller Rental solutions for dealing with perishable items such as chocolate, dairy, fresh produce, beverages, frozen goods and other foodstuffs. Andrews Sykes Climate Rental ensure downtime is minimised, with the right solutions to meet your process and room conditions.

#### PEAK DEMAND

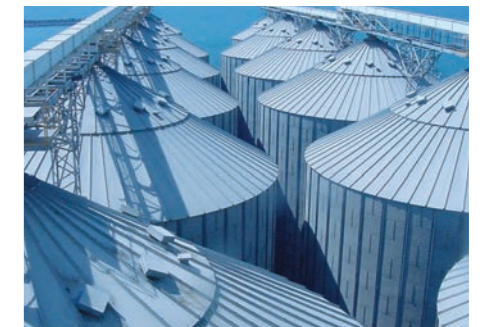
Andrews Sykes Climate Rental, can help you create and maintain food safe environments, ensure correct temperature-controlled storage facilities, or convert ambient storage into chilled storage by use of temporary cooling equipment to deal with peak demands.

#### FOOD SAFE EQUIPMENT

Crucially, all our equipment is maintained to the highest standards of safety and hygiene.

#### HELPING YOU MAKE THE RIGHT DECISION

At Andrews Sykes Climate Rental, we have engineers with direct experience in the provision of cooling solutions for the food and beverage processing sector. We can help with emergency or planned situations as well as assist clients with technical advice and related rental cooling solutions.





**PRECISE AND RELIABLE COOLING SYSTEMS**

**> HEALTH SECTOR**

**CONTROL OVER CRITICAL AREAS AND EQUIPMENT**



**WHEN THE RIGHT CONDITIONS ARE VITAL**

There is no margin for error in any equipment within a clinical environment. Chilling systems need to be robust and reliable in operation. In these sensitive workplaces, where precise temperature control is vital, Andrews Sykes Climate Rental has extensive experience.

**SPECIALIST KNOWLEDGE**

There are many different ways in which chillers can be used within the health sector. Specialist environments demand specialist advice, so an Andrews Sykes Climate Rental consultant with specific sector experience will visit the workplace and advise on the correct solution.

At Andrews Sykes Climate Rental, we know your environment, so whether its a system for a Hospital, clinic or an operating theatre, we will deliver the most efficient package.

**SOLUTIONS FOR WARDS AND EQUIPMENT ROOMS**

The wrong decisions in health care cooling can have serious implications. Experienced engineers will advise on the best solution for you. Each system is backed up with a 24/7, 365 emergency service that is unique to Andrews Sykes Climate Rental.

**EQUIPMENT FOR HYGIENIC ENVIRONMENTS**

As hygiene is of the utmost importance in a clinical environment, our units are serviced at base before installation, delivered clean and maintained throughout the rental period.



**KEEPING YOUR CUSTOMERS COOL AND COMFORTABLE**

**> RETAIL & LEISURE**

**ATTRACTIVE UNITS FROM A RELIABLE SUPPLIER**



**KNOWING YOUR ENVIRONMENT**

At Andrews Sykes Climate Rental we have specialist equipment designed with public areas in mind. There are models available for environments such as shop floors, banks, hotels, restaurants and gyms, as well as systems intended for events and exhibitions. Each has its own features, but they are all characterised by reliability, ease of use, low noise and, importantly, good looks. With extensive experience in the retail and leisure sector, our specialist advisors will guide you towards the ideal system.

**FLEXIBLE OPTIONS**

With flexible, long or short-term packages to suit you, an air conditioning rental solution from Andrews Sykes Climate Rental is the smart way of keeping your staff and customers cool. For an initial outlay starting at just a few Dirhams a day, and with no capital expenditure, it makes good sense to talk to us.

**A DEPOT NEAR YOU**

Andrews Sykes Climate Rental have informed staff and a large diverse range of rental chiller and air conditioning equipment to best serve the client. We are strategically located throughout the UAE-Abu Dhabi, Dubai and Sharjah, whilst our new depot in the Kingdom of Saudi Arabia allows us to efficiently serve all seven emirates, the Middle East and the Northern Gulf quickly and effectively when a cooling requirement arises.

**DISCREET AND EFFECTIVE**

Customer comfort plays an important role in a modern retail environment; it reflects the quality of your product or service and your customer care levels.

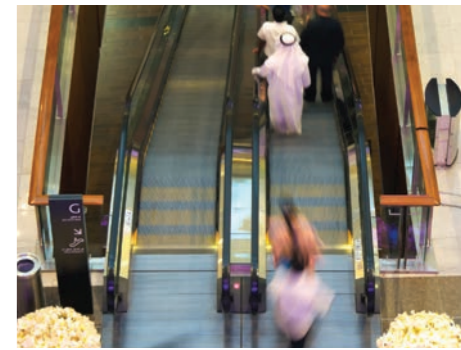
At Andrews Sykes Climate Rental, we understand the demands of environments where there is direct involvement with members of the public. Customers will leave a shop or restaurant if it's uncomfortably hot, or will stay away from a gym for the same reason, and hotel guests will complain about stifling rooms, and are unlikely to return.

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.....  
**DEDICATED TO  
 PROVIDING THE  
 RIGHT ADVICE,  
 EQUIPMENT AND  
 SERVICES**  
 .....



**> PUBLIC  
 SECTOR**  
**AN END-TO-  
 END SERVICE**



**TERMS TO SUIT YOU**  
 With flexible, long or short-term options to suit you, an air cooling system from Andrews Sykes Climate Rental represents the informed choice. For an initial outlay starting at just a few Dirhams a day, and with no capital expenditure, it is the low-cost and versatile way of keeping cool.



**TAKING ACCOUNT OF YOUR  
 SURROUNDINGS**  
 At Andrews Sykes Climate Rental, we have specialist equipment designed with public areas in mind. There are models available for such diverse environments as schools, public buildings, airports and prisons. Each unit has its own distinct features, but they are all characterised by reliability, ease of use, low noise and stylish good looks.

**EXTENSIVE EXPERIENCE**  
 At Andrews Sykes Climate Rental we know the public sector industry better than most. We have devised and installed major air cooling systems within the government, education, court, transportation and armed services sectors. In each instance we have created the optimum solution through our extensive product range and breadth of expertise.

We take the most environmentally-friendly route with any air cooling solution we provide. All of our units are CFC-free, and our efforts have earned us ISO 14001 and 9002, the industry-standard environmental and quality certifications. As safety is of paramount importance in public areas, we offer a risk assessment service if required, and we can produce written method statements for clients, whereby we set out in detail our plans for your installation.

**SECTOR SPECIALISTS**  
 We have air conditioning specialists with specific experience in the public sector. We know that no two environments are the same and no circumstances are identical. We understand the public buying process and local government tender requirements, and we offer written risk assessment and method statements for clients. We enjoy OGC recognition, and we're accredited by numerous professional bodies.

**ATTRACTIVE UNITS UP AND  
 RUNNING**  
 When we deliver an air conditioning solution, we'll advise on its ideal placement then get it up and running to your complete satisfaction. Andrews Sykes Climate Rental air conditioning units are discreet enough to blend well into a public space. They are safe, reliable and easy to use.



## > CUSTOMER CHARTER

### GUARANTEED SERVICE AND DEDICATED SUPPORT

Our mission is to be a world-class chiller equipment rental company, helping our customers to address the challenges they face, whether planned or emergency, in the fastest, most expert, professional and cost-effective ways.

**Our commitment is to:**

- Provide customers with a market-leading, highly focused response at every point of contact within our organisation
- Employ highly qualified engineers and chiller specialists, with the necessary training and experience
- Work hard to understand a customer's needs, in terms of both specific project needs and wider business requirements, and then tailor our equipment and rental services in line with these
- Deliver a prompt and efficient response to enquiries and service requests, with a friendly local service provided nationwide
- Maintain an inventory of and deliver the highest quality equipment and accessories that are fully tested for reliability and performance, and are fit-for-purpose for their application and working environment
- Understand and respond to environmental issues in the design and operations of our equipment and services, including energy efficiency and using non-ozone depleting refrigerants
- Track customer satisfaction levels to help adjust and improve our approaches
- Make continued investments in our people, research and development, products and services



# ANDREWS SYKES CLIMATE RENTAL

